**CURRICULUM-VITAE**

**VARUN SHARMA**

**Mobile** **No.:** 9023094636

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**CAREER OBJECTIVE**

To work in challenging environment where I can add value to my knowledge and motivation in the best manner in the favor of organizational goal and objectives.

**EXPERIENCE**

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| **Company:-** Concentrix Daksh India Pvt Ltd. Chandigarh.  **Duration:-** 3 Months (5th October to Present).  **Designation:-** Sr. Technical support Engineer.  **Job Role and Responsibilities:-** Troubleshooting the customers queries over calls, and providing them resolution of their desktops and laptops. |
| **Company:-** Simson Software Pvt Ltd, Mohali.  **Duration:-** 6 Months (5th March 2020 to 14th August 2020).  **Designation:-**  Technical Support Engineer.  **Job Role & Responsibility:-** Troubleshoot client queries via calls and emails. Installation and configuration of Windows Server, IIS, MS SQL and some other software/applications as per client requirements. Deploy patch over the remote server, create MS SQL backup and also deploy SQL queries remotely. |
| **Company:-** Concentrix Daksh Services India Pvt Ltd. Chandigarh.  **Duration:-** 1.6 Year (September 2018 to March 2020).  **Designation:-** Sr. Email Support Associate.  **Job Role & Responsibility:-** E-mail Support andOperations (Project- US & Canada). Analysing and approve and reject tickets regarding the hiring of Uber drivers in USA and Canada. |

**ACADEMIC QUALIFICATION**

Bachelor’s of Computer Applications (2018)

10+2 from C.B.S.E Board. (2015)

**Key Skills**

* Windows servers, VMware workstation.
* Active Directory Services.
* User Management & Group Policy Management Console (GPMC).
* DHCP (Dynamic Host Configuration Protocol).
* DNS (Domain Name Services), IIS (Internet Information Services).
* VPN (Virtual Private Network), WDS (Windows Deployment Services).
* Experience of installation and configuration of Windows OS, Active directory, DNS, DHCP VPN, WDS, Windows Server Backup and Hyper-V .
* Experience of connecting client system remotely to server domain.
* Software installations such as MS-Office, Acrobat Reader, antivirus and many other on desktops.
* Three months basics computer course from SVM sector-41 Chandigarh.

**Hands-on Technical Experience:-**

* 6 months of experience of installation and configuration of Windows server & OS, Active directory, DNS, DHCP, VPN, WDS, Windows Server Backup, Hyper-V, Anti-Virus, MS-Office, Acrobat Reader etc.
* Connecting client system remotely to server domain.

**INTEREST AND HOBBIES**

Excited to do difficult tasks.

Reading My Subjects & Good books.

Listening music in free time.

Playing football.

**STRENGTH**

I have positive attitude and dedication towards my work. I cannot say much because action speaks louder than word.

Self learner.

Good interaction skills.

Self-confidence.

**PERSONAL DETAILS**

Name : Varun Sharma

Date of Birth : 14/Nov/1997

Father’s Name : Sh. Naresh Sharma

Gender : Male

Marital Status : Single

Language Known : English, Hindi, Punjabi

Nationality : Indian

**DECLARTION**

I hereby declare that the above mentioned information is correct up to my knowledge.

**(Varun Sharma)**