

SATBIR SINGH

Software Hardware & Network Er

Mohali, Punjab

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DOB :- 18-Aug-1987

Address :- 504, Ramana Complex ,
Mauli Baidwan, Sector 80, Mohali.

To establish a career with an organization of repute, where I can get an opportunity to prove myself and get the recognition to my talent and have a chance of growth.



WORK EXPERIENCE

Senior System Engineer

3i infotech Consultancy Services Limited C/O Bayer CropScience Limited - Chandigarh, Chandigarh
December 2018 to Present

1. Providing Remote Support & Hardware Support Related System, apps and other tasks, maintain data in excel etc.)

Job Responsibilities: -

- Installation & Configuration of Network Printers.
- Installation and Configuration of Wi-Fi Printers, Router, Access Points etc
- Providing telephonic customer support in case of technical & software related problems.
- Installation of Desktops/Laptops at the customer end.
- Troubleshooting of H/w as well as S/w errors.
- Installation of Windows based operating systems.
- Installation, Configuration and Troubleshooting of O.S
- Guide to Managing & Maintaining your PC
- Installation Computer Assembling & Disassembling
- Configure LAN Port connection.
- Coordination with central network/server
- Providing technical support to other locations remotely

Customer Service Executive

Teleperformance - Chandigarh, Chandigarh
July 2018 to December 2018

Working as flipkart Operation.

Network Administrator & System Engineer

Firozpur College of engineering and technology (FIM) - Firozpur, Punjab
February 2014 to June 2018

Maintain Desktop, Laptop, Server, Network & Internet.
Handling and Configuration of all kinds Network Devices etc.

Hardware software & Networking Er.

Data Structure Computers - Firozpur, Punjab
March 2008 to February 2014

Designation: Desktop, Laptop, Network & Printer Support Engineer.



EDUCATION

Bachelor's in Information Technology

Punjab Technical University - Firozpur, Punjab
March 2012 to September 2015

Diploma in Software Hardware & Networking

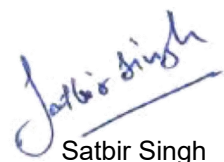
AIHT Certified Hardware & Networking (ADCHNT) Diploma. - Ludhiana, Punjab
March 2007 to March 2008



SKILLS / IT SKILLS

- **Operating Systems:** Windows 2000, Windows XP, Windows Vista, MS DOS, Windows 7 Windows 10, Windows Server 2012 R2
- **Office Package:** Microsoft Word, Excel, PowerPoint, Access
- **Solve All kinds of Software Hardware and Networking Related Problems**
- **N-Computing** Configuring Wired & Wireless Remote Desktop etc
- **Windows Server 2012 R2**
- **Install & Configure Active Directory Domain Controller, DNS, DHCP, GPO & Services Etc.**
- **All Types of Networking, N-Computing, Installation, & Software, CCTV Installation & Configure**
- **Creative, Self-Motivating & Dedicate**
- **Sound Knowledge of Team Building & long-term relation**
- **Honest, Sincere & Frank**
- **Work Smoothly in Under Pressure Environment**
- **Confident & Effective in dealing with People**
- **Technical Support (2 years)**
- **Asset maintain & Tracking (3 years)**
- **Network Management (10+ years)**

Date : 11-Nov-2020


Satbir Singh