

PANKAJ KALA

Senior Network Engineer



+917696815817    pankajkala94@gmail.com

#2918, Sector-56 Chandigarh



## PROFESSIONAL EXPERIENCE

### Senior Network Engineer

Brucode Technologies Pvt Ltd.

01/2017 - Present    Mohali / Punjab

Brucode is an ISO certified organization, which provides all kinds of IT solution since 2010 to corporate, communities & entrepreneurs across the globe.

- Individually Responsible for maintaining and installing computer networks based around Microsoft (Servers) and Routers and Switches, Installing and supporting network hardware, software, and applications on systems.
- Monitoring, troubleshooting, configuring, and deploying LAN/WAN solutions for IT company with 60+ employees.
- Install, upgrade, support and troubleshoot Microsoft Windows, Mac OS and Linux based end points (Laptops & Desktops), Printers, Tablets & Smartphones (IOS & Android).
- Maintain and optimize firewall (Configured Internet policies for users, load balancers, Ip & Port forwarding) & managing Cisco switches SG300-52.
- Manage windows server (DC & ADC) Active directory and domain services, domain name server, dynamic host configuration protocol server, web (internet information services) server, distributed file server, windows deployment services, windows server update services (patch management), group Policy design and configuration, Ftp & Sftp.
- Managing server virtualization technologies like VMWare Server/ESX or Microsoft HyperV/Virtual Server, Docker.
- Being an AWS Administrator currently managing 25+ virtual instances (EC2) both windows and linux live servers & carefully monitor and manage their services also managing other cloud platforms (Microsoft azure, Godaddy, Arvix)
- Manage disaster recovery and create backups (Windows backup services: AD database, sysvol shared folder, windows registry, IIS webserver, AD certificates & group policies) and Configured Raid 5 volumes on server.
- Manage live Web servers and deploy applications and databases on it.
- Proactively Manage live Sql servers, MySQL installation, configuration, queries, Apache installations (Lamp, wamp, xampp), database backups and maintenance.
- Manage Software license compliance: Microsoft windows, Cal, Visual studios, Offices, Adobe creative cloud and manage the audits done by Microsoft team.
- Provide Technical Support to our clients in UK & USA as we have a Point to sale (POS) product that we sale there so i look after all the setup right from installation to support afterwards.
- Monitor bandwidth and network activity by analyzing information provided by MRTG.

### Network Engineer

Competent Synergies Pvt Ltd.

07/2015 to 01/2017    Mohali / Punjab

An ISO 27001:2013 certified leading provider of Inbound & Outbound Contact Centers & BPO Services in India

- Worked as a L3 Engineer & Maintained LAN/WAN network consisted of a high number of data collection devices controlled by multiple high speed servers and Cisco routers & switches.
- Worked in a network of 1400 systems with 6 different domains and had 70+ Cisco Catalyst 2960 Series Switches, 2 Routers and 6 firewalls (Cybroam).
- Worked as a Helpdesk Incharge and used to manage a team of 15 IT executives and looked for the technical issues where L1 engineers got failed to resolve.

## EDUCATION

M.Sc.- Information Technology

Lovey Professional University

## CERTIFICATION

CCNA - Routing & Switching

Cisco id - CSC013061035

## TRAININGS

Cisco certified network associate.

Microsoft certified system engineer.

## KEY SKILLS

Active Directory

DNS

DHCP

WSUS

WDS

HYPER-V

IIS

GROUP POLICIES

VPN

DEVOPS

LINUX ADMINISTRATION

AWS ADMINISTRATION

MICROSOFT AZURE

OFFICE 365

MICROSOFT EXCHANGE

MICROSOFT SQL SERVER

VMWARE

LAN SWITCHING

ROUTING TECHNOLOGIES

WAN TECHNOLOGIES

NETWORK SECURITY

## PROFESSIONAL EXPERIENCE

---

- Managed windows server (DC & ADC) Active directory and domain services, domain name server, dynamic host configuration protocol server, web (internet information services) server, distributed file server ,windows deployment services, windows server update services (patch management) ,group Policy design and configuration ,File transfer protocol .
- Worked in data center where i got live experience of managing Cisco Catalyst 2960 Series Switches managed (Vlans,TrunkPort, PortSecurity).
- Monitored MPLS traffice and network activity by analyzing information provided by WhatsUp Gold, Op Manager,Wireshark and used to co-ordinate with ISP.

## WHY ME?

---

- ★ Induividual can manage your IT Infrastructure & Support
- ★ A DevOps professional with work experience of Tools like Docker and Jenkins
- ★ Quick Learner
- ★ Experience with Team Leading

## ADDITIONAL SKILLS

---

- ★ Html
- ★ Jquery
- ★ MySql
- ★ Css
- ★ Php
- ★ Adobe Photoshop
- ★ BootStrap
- ★ WordPress
- ★ JavaScript

## DECLARATION

---

I do hereby declare that the above information is true to the best of my knowledge.

Place :Chandigarh

Date :\_\_\_\_\_

\_\_\_\_\_ (Signature)