

## **Curriculum Vitae**

### **Mohammad Abbas**

ERA's Lucknow Medical College & Hospital, Hardoi Road, Sarfarazganj, Lucknow, Uttar Pradesh

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District - Lucknow

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### **CAREER OBJECTIVE:**

Seeking an opportunity for professional growth and increasing responsibility in an organization, where I can learn as well as contribute to the growth of the organization with my skills.

### **BRIEF OVERVIEW:**

- Experience in networking projects and technical services.
- Ensuring Customer satisfaction in accordance with standard process.

### **PROFESSIONAL SUMMARY:**

- Client OS Administration: **Windows 2003 / 2000 & XP. Windows 7,8,10**
- Configuring & Trouble shooting **MS Outlook. Printer Scanner,**
- Installing services of **windows 2003/2000 & XP Windows 7,8,10** Operating System.
- Basic knowledge of Computer Hardware Networking and Software.
- Hands on experience on Cisco **Routers & Access Switches.**

### **PROFESSIONAL QUALIFICATION:**

- Completed Two year Hardware & Networking Diploma course from GT Computer, Lucknow. Aug 2009 TO Aug 2011
- Completed Microsoft Certified System Engineer (MCSE).
- Completed CCNA (Training).

### **EDUCATIONAL QUALIFICATIONS:**

- Completed Graduation from Lucknow University in 2012.
- 12<sup>th</sup> passed from U.P. Board Allahabad in 2009.
- 10<sup>th</sup> passed from U.P. Board Allahabad in 2006.

## PROFESSIONAL EXPERIENCE:

Currently ERA's Lucknow Medical College & Hospital, from 04<sup>th</sup> Aug-2020 to till date as a Desktop Support Engineer L2. At Lucknow, Uttar Pradesh

- Currently Working with Wipro InfoTech From 21<sup>th</sup> Jun-2017 to till date as a Desktop Support Engineer L2. Client: Bharat Heavy Electricals Limited. Insulator Plant Jagdishpur (UP)
- Client: Idea Process Ltd., Lucknow (U.P.).
- Designation: Desktop Support Engineer
- Worked with PCS Technology Pvt. Ltd. as a Desktop Support Engineer from 18<sup>th</sup> Sep 2011 to 6<sup>th</sup> Nov 2013.
- Currently Working with Zenith InfoTech Ltd. from 6<sup>th</sup> Nov-2013 to 31-3-2016, March date as a Customer Support Engineer.
- Client: Tata Motors Ltd., Lucknow, U.P.
- Designation: Customer Support Engineer.
- Currently Working with Team Computers PVT.Ltd. from 3<sup>th</sup> June-2016 to 4-4-2017 April a Technical Support Engineer.
- Client: Tata Motors Ltd., Sanand (Ahmedabad Bad, G.J.
- Designation: Customer Support Engineer

### Work Profile:-

- Complete Hardware and OS Support.
- Working in LAN environment.
- Outlook Configuration and Troubleshooting.
- Printer and Scanner Configuring and Installation.
- Patches and third party software installation.
- System formatting and OS installation.
- Installation of LAN Cables.
- Check internet connectivity.

## PERSONAL DETAILS

Father's Name	:	Maqsood Hussain.
Date of Birth	:	1 <sup>st</sup> April 1991
Nationality	:	Indian
Hobbies	:	Surfing Internet
Marital Status	:	Single
Languages known	:	English, Hindi & Urdu.
Permanent Address	:	S/O Maqsood Hussain, Jafrabad, Jalalpur, Distt. Ambedkarnagar (U.P.)

Place:-

Date: -

(Mohd. Abbas)