

KARAN BEHAL

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Aspires to pursue challenging assignments in IT sector with a frontline organization

- **Total 9+ Years of experience as Technical IT (Infrastructure)**
- **SECURITY: Trend Micro, Secure Works, Sumo Logic cloud-based log management, SSL certificate configuration and management, Juniper Net Screen/Palo Alto Networks firewall**
- **Expertise in generating performance monitoring reports and analyses them to fix up recurring of repeated errors for enhancing customer satisfaction**
- **Developed and implemented new ERP systems and upgraded existing ones depending on project needs((Strategic ERP , Far Vision ERP) Real Estate and Infrastructure Software**
- **Expertise in installation of client server based applications**
- **Expertise in software & Hardware Networking.**
- **Expertise in Domain 2008 server**
- **Expertise in Accounts/tally Server**
- **Expertise in trouble shooting of Windows based systems.**
- **Expertise in installation of new systems as well as maintain existing systems.**
- **Connecting systems over LAN and WAN.**
- **Troubleshooting remotely located desktops using team viewer and remote desktop.**

ACADEMIC CREDENTIALS

- **B.Tech in Computer Science Engineering from S.S.I.E.T. Dera Bassi affiliated to P.T.U. Jalandhar in 2010.**
- **DIPLOMA in Computer Science from Adesh Polytechnic (PUNJAB) in 2006.**
- **10th from A.A.R. Jain Model School affiliated to C.B.S.E with 65% marks in 2003**

Training & Projects

Training:

- ***Six Weeks Industrial Training* from Jun. 2008 to Jul. 2008 in SLR Infotech Pvt. Ltd., Sec 34-A Chandigarh.**
- ***Six Months Industrial Training* from Jan. 2010 to Jun. 2010 in Reliance Communication, I.T PARK. Chandigarh.**

Projects:

- 1. Snake Game & School Management (During 6 Weeks Training)
 - 2. VOIP (In college) : In VOIP we can have voice chat between two systems by having only their IP addresses and in this we don't Need any internet connection.
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CAREER FEATURES

August 2019 to till date: Gillco Developers and Builders Pvt Ltd as a Manager IT/Digital marketing

January 2018 to July2019: GBP (GUPTA BUILDERS & PROMOTERS) As Assistant Manager -IT

April 2015 to January 2018 : Richland Infra Developers(Motiaz). As IT & Transport (In-charge).

August2013 to March 2015: PCS technology Chandigarh on client site (HPCL) as SR.(FMS Engineer)

November2011 to May 2013: Pinelabs Private Limited as (T.S.E)

SKILL SET

Technical:

- Client Server
 - CONFIGURE (ERP) JDE EDWARD
 - ERP WebBase software
 - Tally & 4QT Software
 - Google console/G-Suite
 - Microsoft Portal
 - Networking Security
 - Geo fence
 - Digital marketing (Gillco)
 - Purchasing IT
 - CONFIGURE OUTLOOK
 - NETWORK TROUBLESHOOTING
 - LAN,WAN ISSUE
 - CONFIGURE ROUTER
 - CONFIGURE (GROUPWISE) MAIL
 - REMOTE SUPPORT
 - SOFTWARE/Hardware ISSUE
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CAREER HIGHLIGHTS:

► April 2015 to till date with Richland Infra Developers

Designation: IT & Transport Incharge

Core Tasks

- ⇒ Troubleshooting for regarding issues relating to hardware and software.
 - ⇒ Educating consumers regarding latest updates of software and use of it.
 - ⇒ Advanced software issues includes diagnosing desktop and laptop via Remote Access and providing satisfactory solutions
 - ⇒ Configuring desktops to connect to central server through internet./Intranet
 - ⇒ All Technical Work as per require by Management
 - ⇒ All software work related to management(software)Attendance,report Card,Circular,salary
 - ⇒ All Transport Work
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► August2013 to March 2015 with PCS TECHNOLOGY (Chandigarh) .

Designation: FMS. Engineer

Core Tasks

- ⇒ Troubleshooting for regarding issues relating to hardware and software
- ⇒ Educating consumers regarding latest updates of software and use of it.
- ⇒ Installation of client machines which comprises of desktop level machines with windows embedded operating systems.
- ⇒ Troubleshooting of installed desktops and other hardware like printer, scanner etc
- ⇒ CONFIGURE (ERP) JDE EDWARD/SAP Configuration.(GroupWise Mail)
- ⇒ Handle Portal Websites all related to Hpcl
- ⇒ Configuring desktops to connect to central server through internet./Intranet
- ⇒ Connecting desktops over LAN./ACCESS POINT(WI-FI)
- ⇒ Take control of routing process and ensure timely update for optimized network utilization.
- ⇒ To ensure that uniform deployment policies are applied across network.

⇒ Manage the production of monthly capacity reports.

► November 2011 to May 2013 with Pine Labs Pvt Limited (Noida) .

Designation: Technical Support Associate (T.S.E)

⇒ Tasks

- ⇒ Configuration, Troubleshooting and Installation of Hardware & Software .
- ⇒ Configuration, installation of Routers, LAN configuration on Layer-2
- ⇒ Managed Switches and other networking devices.
- ⇒ IOS up gradation, HW up gradation and troubleshooting.
- ⇒ Provide Internet Through site controller server .
- ⇒ Monitoring of the Connectivity's Link's by using IRIS & PLUTUS.
- ⇒ Take control of routing process and ensure timely update for optimized network utilization.
- ⇒ To ensure that uniform deployment policies are applied across network.

PERSONAL DOSSIER

Date of Birth	:	2-Oct-1988
Nationality	:	Indian
Marital Status	:	Married
Permanent Address	:	#32,St.no-1,Adarsh Nagar,Derabassi(Punjab)

Declaration: I declare that above mentioned particulars are true to the best of my knowledge.

Place: Chandigarh

Date:

(Karan Behal)