

Vikram Jeet Thakur

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| Professional Profile |
| * Hardworking system administrator proficient in hardware, software and security planning. Able to select, install, configure and manage components. Flexible schedule and adaptable approach. Professional, detail-oriented System Administrator motivated to drive projects from start to finish as part of dynamic team.
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| Skills  |
| * Installing, Configuring, Troubleshooting, Managing, Maintaining & Administering Microsoft windows 7/8/10 Server 2003, 2008 R2 and Server 2012 R2.
* Knowledge of Computer Hardware (Assembling - disassembling, Cabling, Formatting & Installation of Operating Systems, Installation & Configuration of Hardware Devices, Drivers & Application Software's, Troubleshooting).
* Installing, Configuring, Using & Managing Application Software's
* Managing MS Office, Anti-virus Software's (Symantec Endpoint Protection) and other third party software,
* Knowledge of Computer Hardware and Network Troubleshooting and Maintenance including wireless network.
* AVAYA (VOIP)
* Azure
* AWS
* Active Directory
* SQL
* Backup and restore
* Computer Hardware Network Troubleshooting
* File Server
* DATA MIGRATION
* DHCP
* DNS
* IIS
* Linux
* Network Designing
* Operating Systems
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| Work Experience |
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| 2013-Current |  | System Administrator*authorGEN Technologies Pvt. Ltd – Mohali, PB** Taking care of web site releases from QA to Production Environments.
* Taking care of API Conversion Servers (ppt, doc, pdf and media).
* Taking Backup of Servers time to time.
* Working with server backup manager (backup/restore).
* Working with AD, add/remove users and policies.
* Hardware and Networking Troubleshooting.
* Working with Azure and AWS cloud services
* Maintaining AWS servers like scheduled plans or other security patches.
* Working with Firewall (untangle).
* Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities.
* Configure / add new services as necessary.
* Taking Care of Assets and Keeping Records of IT equipment's.
* Installing, Configuring, Troubleshooting, Maintaining & Administering Microsoft Windows- XP/windows 7/8.1/10 Server 2003,2008 R2 and Server 2012 R2.
* Troubleshooting Disk Space issue, services running & System Maintenance, System Generated Alerts /Logs / Warning / Messages etc.
* Managing Servers Remotely using Terminal Services like Remote Desktop, Team Viewer, and RDC Manager.
* Knowledge of Server2003-2012R2, DHCP, DNS, WDS, Server Backup Manager, SQL, Linux, Ubuntu etc.
* Troubleshooting Disk Space issue, services running & System Maintenance, System Generated Alerts /Logs / Warning / Messages etc.
* Providing Organizational Maintenance and Inventory, maintains hardware and software on client workstations detailed record keeping of IT and equipment.
* Installed and upgraded internal and third party software.
* Managing firewall, network monitoring and server monitoring
* Configured hardware, devices and software to set up work stations for employees.
* Supported all computer lab operations.
* Removed malware, ransomware and other threats from laptops and desktop systems.
* Monitored network performance and provided network performance statistical reports for both real-time and historical measurements.
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| 2011-2012 |  | Lab Assistant *Jetking – Chandigarh** Working with server backup manager (backup/restore).
* Working with AD, add/remove users and policies.
* Hardware and Networking Troubleshooting.
* Removed and replaced malfunctioning components to correct hardware problems.
* Handled lab equipment, cleaned keyboards, monitors and disk drives.
* Provided instruction to all lab users on proper use of all equipment.
* Diagnosed hardware problems and fixed faults or contacted appropriate repair service.
* Configured hardware, devices and software to set up work stations for employees.
* Supported all computer lab operations.
* Removed malware, ransomware and other threats from laptops and desktop systems.
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| Education |
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| 2010 |  | High School*HPBOSE- Dharamshala (H.P)** Arts
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| 2011 |  | Diploma in System Networking (DSN)*NIIT – J&K** Diploma in System Networking (DSN) from NIIT Jammu.
* Certificate in Ethical Hacking and Security from NIIT J&K 2010
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| 2012 |  | **Jetking Certified Hardware and Network Engineer***Jetking – Chandigarh** Diploma in Computer Hardware and Networking Engineer (JCHNE) from Jet king Chandigarh.
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| Additional details * FATHER'S NAME: Sh. B.R. Thakur
* Permanent Address: V.P.O- Bir, Teh. - Baijnath,
* Distt. - Kangra, H.P.
* Marital status :- Unmarried
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