

Vikram Jeet Thakur

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| Professional Profile | | |
| * Hardworking system administrator proficient in hardware, software and security planning. Able to select, install, configure and manage components. Flexible schedule and adaptable approach. Professional, detail-oriented System Administrator motivated to drive projects from start to finish as part of dynamic team. | | |
| Skills | | |
| * Installing, Configuring, Troubleshooting, Managing, Maintaining & Administering Microsoft windows 7/8/10 Server 2003, 2008 R2 and Server 2012 R2. * Knowledge of Computer Hardware (Assembling - disassembling, Cabling, Formatting & Installation of Operating Systems, Installation & Configuration of Hardware Devices, Drivers & Application Software's, Troubleshooting). * Installing, Configuring, Using & Managing Application Software's * Managing MS Office, Anti-virus Software's (Symantec Endpoint Protection) and other third party software, * Knowledge of Computer Hardware and Network Troubleshooting and Maintenance including wireless network. * AVAYA (VOIP) * Azure * AWS * Active Directory * SQL * Backup and restore * Computer Hardware Network Troubleshooting * File Server * DATA MIGRATION * DHCP * DNS * IIS * Linux * Network Designing * Operating Systems | | |
| Work Experience | | |
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| 2013-Current |  | System Administrator  *authorGEN Technologies Pvt. Ltd – Mohali, PB*   * Taking care of web site releases from QA to Production Environments. * Taking care of API Conversion Servers (ppt, doc, pdf and media). * Taking Backup of Servers time to time. * Working with server backup manager (backup/restore). * Working with AD, add/remove users and policies. * Hardware and Networking Troubleshooting. * Working with Azure and AWS cloud services * Maintaining AWS servers like scheduled plans or other security patches. * Working with Firewall (untangle). * Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. * Configure / add new services as necessary. * Taking Care of Assets and Keeping Records of IT equipment's. * Installing, Configuring, Troubleshooting, Maintaining & Administering Microsoft Windows- XP/windows 7/8.1/10 Server 2003,2008 R2 and Server 2012 R2. * Troubleshooting Disk Space issue, services running & System Maintenance, System Generated Alerts /Logs / Warning / Messages etc. * Managing Servers Remotely using Terminal Services like Remote Desktop, Team Viewer, and RDC Manager. * Knowledge of Server2003-2012R2, DHCP, DNS, WDS, Server Backup Manager, SQL, Linux, Ubuntu etc. * Troubleshooting Disk Space issue, services running & System Maintenance, System Generated Alerts /Logs / Warning / Messages etc. * Providing Organizational Maintenance and Inventory, maintains hardware and software on client workstations detailed record keeping of IT and equipment. * Installed and upgraded internal and third party software. * Managing firewall, network monitoring and server monitoring * Configured hardware, devices and software to set up work stations for employees. * Supported all computer lab operations. * Removed malware, ransomware and other threats from laptops and desktop systems. * Monitored network performance and provided network performance statistical reports for both real-time and historical measurements. |
| 2011-2012 |  | Lab Assistant  *Jetking – Chandigarh*   * Working with server backup manager (backup/restore). * Working with AD, add/remove users and policies. * Hardware and Networking Troubleshooting. * Removed and replaced malfunctioning components to correct hardware problems. * Handled lab equipment, cleaned keyboards, monitors and disk drives. * Provided instruction to all lab users on proper use of all equipment. * Diagnosed hardware problems and fixed faults or contacted appropriate repair service. * Configured hardware, devices and software to set up work stations for employees. * Supported all computer lab operations. * Removed malware, ransomware and other threats from laptops and desktop systems. |
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| Education | | |
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| 2010 |  | High School  *HPBOSE- Dharamshala (H.P)*   * Arts |
| 2011 |  | Diploma in System Networking (DSN)  *NIIT – J&K*   * Diploma in System Networking (DSN) from NIIT Jammu. * Certificate in Ethical Hacking and Security from NIIT J&K 2010 |
| 2012 |  | **Jetking Certified Hardware and Network Engineer**  *Jetking – Chandigarh*   * Diploma in Computer Hardware and Networking Engineer (JCHNE) from Jet king Chandigarh. |

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| Additional details  * FATHER'S NAME: Sh. B.R. Thakur * Permanent Address: V.P.O- Bir, Teh. - Baijnath, * Distt. - Kangra, H.P. * Marital status :- Unmarried |