***SUNIL KUMAR***

***Address:*** *#622, Sector29A, Chandigarh–160030.*

***Mobile:*** *+91-9877062397, 9872588906*

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**CAREER OBJETCTVES:-**

My aim in life is to be successful in my field of work & motto is to preserve to the highest point & secure apposition where I can effectively contribute my skills and abilities in the I.T industry as Hardware & Networking Professional possessing competent Technical skills.

**PROFESSIONAL EXPERIENCE**

### Organization : Chi Networks LTD (Sentiss Pharma)

**Designation : Desktop Administrator.**

**Period : 14 JAN 2020 to till date.**

**Job Description**:

* Configuration Microsoft Windows Server 2012 (Active Directory), Microsoft Workstations, and network security devices for 250 Plus users.
* Troubleshoot Network & LAN/WIFI connectivity, configured permissions folder rights.
* End user technical support for Windows 7, 8 and 10.
* Management of servers, Data storage and backup related activities in Plant.
* Backup of instrument system.
* Troubleshoot and provide technical analysis concerning operating system, network, and application performance issues to resolution.
* Install, upgrade, support and troubleshoot Windows OS, authorized desktop applications and hardware.
* Manage communications and connection solutions, including workstation connectivity, local area networks, Company web site, intranet, and internet application.
* user management and Administrative Support for GxP and Non GxP systems
* support Firewall and Firewall Security Policy Analyst (Sophos XG Firewall)
* Configuring and troubleshooting Microsoft Outlook.
* Handle and maintain OFFICE CCTV Cameras.
* Handle and maintain biometric Machine.
* Maintain 24X7 IT support at plant in rotational shifts.
* Daily call logs updation and IT incident management.
* Preventive maintenance of Printers/Servers/Workstations etc.

### Organization : Adwintage Communications.

**Designation : System Administrator.**

**Period : 1 Sep 2018 to 31 Dec 2019.**

**Job Description**:

* Responsible of escalations of technical issue.
* Resolving & configuration problems related to mails, operating systems, desktop software, hardware and networking devices.
* Installation and maintenances of laptops.
* Configure Symantec, Quick Heal and McAfee Antivirus software to fully protect IT environment.
* Connecting the printers with the desktops & laptops Assembling & disassembling the computers.
* Connecting the printers with the desktops & laptops.
* Routing & configuring the Network & LAN cables.
* Responsible of escalations of technical issue.
* Software / Hardware Installation, Troubleshooting, of all kinds of Assembled and Branded Computer systems
* Configuring and troubleshooting Microsoft Outlook and Gmail’s.
* Install, upgrade, support and troubleshoot Windows OS, authorized desktop applications and hardware.
* Handle and maintain WD My Cloud.
* Handle and maintain OFFICE CCTV Cameras.
* Maintain EPABX System

### Organization : [3i](https://www.google.co.in/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&sqi=2&ved=0ahUKEwiYzqHR-5XPAhWMqI8KHWHqC0gQFggcMAA&url=http%3A%2F%2Fbeltronichr.com%2F&usg=AFQjCNHizih4A0GTLgTHUfaz_la4p1gMEA&sig2=LpX_3ls_62SjO3tVRBNL8g&bvm=bv.133178914,d.c2I) Infotech Ltd and AforeServe LTD. (IFFCO Project)

**Designation : System Administrator**

**Period : 01 Nov 2014 to 31 Aug 2018.**

**Job Description** : Remotely resolved the problem through Team Viewer, Any desk, WebEx and Ammyy admin. Responsible of escalations of technical issue. Resolving & configuration problems related to mails, operating systems, desktop software, hardware and networking devices. Installation and maintenances of laptops. Connecting the printers with the desktops & laptops Assembling & disassembling the computers. Connecting the printers with the desktops & laptops. Routing & configuring the Network & LAN cables. Responsible of escalations of technical issue. Software / Hardware Installation, Troubleshooting, of all kinds of Assembled and Branded Computer systems. Configuring and troubleshooting Microsoft Outlook and Lotus Notes. Raised the ticket on Ticketing tools (Asset Management System).

* **Organization : Dr. ITM Limited**

**Designation : Network Engineer**

**Period : 1st April 2013 to 31st October 2014.**

**Job Description**: Addressing daily Assignments related to network. Configure, Implement, Test, Monitoring and Troubleshooting of LAN/WAN Network devices and escalate the issue to concern Person/Provider. Identify, diagnose and troubleshoot network problems. Make network changes as per change request Approved by Management. Responsible for driving network related maintenance activities. Planning and execution of installation, configuration, and testing network equipment’s. Experience with Cisco 2911, 3660Router and SF 300-24Switches.

**Technical SKILLS**

* Configure Verify and Troubleshoot Basic Switch Configuration, VLAN.
* Managing and Maintaining the PC’s, Routers and Switches.
* Networking, LAN & WAN trouble shooting. Knowledge of configuration and maintenance.
* Routing protocols RIP / OSPF / EIGRP / BGP
* Cisco routers 2600 / 2800 / 3600 / 3800 /7200 series
* Installing and Configuring Windows Server 2012 Active Directory Services.
* Managing and Administrating all user domains and accounts.
* LAN Cabling Punching & Crimping Switch Management.
* Supporting Of Computer Software & Networking.
* Knowledge of Dialer ([C-Zentrix)](https://www.c-zentrix.com/)
* Knowledge of Linux and Ubuntu.
* Assembling and Disassembling the computer, Cabling. OS & Software installations.
* Good exposure to Window Based Applications (MS-Word, MS-Power Point & MS-Excel).
* Installation & Troubleshooting of Software’s & Hardware Devices.
* Configuration of Win XP, Win 7, Win 8 & Win 10.
* Installing and configuring the peripherals, components and drivers.
* Troubleshooting of personal computers. Online Support to customers concerning their computer problems.
* Configuring and troubleshooting Microsoft Outlook and Lotus Notes.
* Good knowledge of printer.

**EDUCATIONAL QUALIFICATION:-**

* B.C.A from SMU 2016.
* 10+2 passed from HP Board, Dharamshala 2010.
* 10th passed from HP Board, Dharamshala 2006.

**TECHNICAL QUALIFICATON:-**

* One and half year Diploma in computer Hardware & Network from Jetking, Chandigarh (JCHNP) 2011.

**LANGUAGES KNOWN:-**

* Hindi, English, Punjabi

**PERSONAL DETAILS:-**

* Father’s Name : Sh. Saran Dass
* Date of birth : 12th Feb. 1987
* Sex : Male
* Marital status : Married
* Nationality : Indian

**Date: ……………..**

**Place: ……………. (SUNIL KUMAR)**