**RESUME**

**SHASHI KANT**

S*/O Shri. Rama Shanker,*

*S2/43 K-7 Gayatri Nagar Colony,*

*Pandeypur, Varanasi. U. P.*

*Contact No. – 7007987214,0542-2506222*

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**CAREER OBJECTIVE:-**

*To obtain the position by utilizing my technical knowledge in an organization with growth potential and ample learning opportunities.*

**Work experience:-**

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| **Info Service Pvt. Ltd.:-**  **Project : IBM**  **Client : Janalakshmi Finance Ltd.**  **From : 7/8/2015 to 13/4/2018**  **Position : Technical Support Engineer**  **Precision Techserve Pvt. Ltd.:-**  **Project : Precision Techserve Pvt. Ltd**  **Client : Jana Small Finance Bank.**  **From : 09/05/2018 to 30/06/2020**  **Position : System Engineer** | |
| * *Implementing &troubleshooting Windows XP,7,8,10 & Windows Server2008 .* * *Handling calls related to LAN Network, Creating and Managing User accounts, OU.* * *Creating and Managing the Network & Local Printer.* * *Responsible for handling Outlook 2007 & 2010, 2013 & configuration clients.* * *Installation and maintenance of Symantec Anti-Virus Providing* * *Joining with Domain to Client System & Remote System Configuration* * *Responsible for handling and supporting for installation of Cisco Router 2900 Series & D- Link Switch* * *User Profile Creation and Network Folder Management Etc.* * *Co-ordination with all the vendors and senior people for any LAN/WAN problems.* * *Maintaining All the ASET records according to Company SLA.* * **Manage and configure email client such as Outlook, windows Live mail, Em client Zimbra desktop**. |  |

* Work as a Hardware Engineer For 3 Month With Coll Soft Computer (Delhi).
* Work as a Motherboard Repairing Engineer For 6 Month (Delhi).
* Work as a H.O.D. Of Hardware And Networking From 2010 to Aug 2015 In Aiseci Varanasi.
* work as desktop support Engineer in Janalakshmi Financial LTD.from Aug 2015 to April 2018.
* Currently working as desktop support Engineer in Jana Small Finance Bank from April 2018 till now.

**EDUCATIONAL QUALIFICATION:-**

**PROFESSIONAL:-**

* Chip Level Computer Hardware
* Completed the syllabus of **MCSE** and **CCNA**

**Academic:-**

* High school Passed from CBSE Board .
* 10+2 passed from cbse board
* Graduation from arunanchal pradesh university .

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| **Technical Skills** |

**Hardware:-**

* Assembling and dissembling the hardware devices.
* Faultfinding of the motherboard and the SMPS
* Device Driver installation, Roll back device driver, Updating the Device Driver.
* Formatting the system with the any kind of the operating system.
* Managing of HP Pavilion G4,5,6 Dell Server with hardware devices
* Laptop Maintenance & troubleshooting
* Managing Network Printer

***LAN Technology:***

* Good knowledge and experience in Maintenance and troubleshooting of LAN on Ethernet Network.
* Have Concept of LAN Segmentation, Bridging-Switching, Troubleshooting & implementing of Network (including cabling, Hub, Switch, Jacks Panels and other outlets).
* Installing & troubleshooting all Windows OS (**Windows 2000, Windows XP, Windows Server 2003, Windows Vista, and Windows 7, 8 & Windows Server 2008).**
* Implementing and Managing MS-Outlook 2003, 2007, 2010.

**Personal Details:-**

Name :Shashi Kant

Father’s Name :Shri Rama Shanker

Mother’s Name :Smt.Tetra Devi

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