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Harpinder Pal Singh: Cell**: 8360404792, 9646816998 D.O.B:02:04:1977**

805 Shivalik City, Mohali, Punjab harpinder77@gmail.com

# Professional Profile

* Extensive experience in installation, administration and networking in various environments.
* Thorough knowledge of Windows 7; Windows Server 2008; Windows Server 2012;
* Active Directory Services; AD Group Policy Objects (GPO); DHCP; WINS; and DNS.
* Extensive documentation and training experience.

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| **Education History**  |
| **• B. A (Bachelor of Arts) from Punjab University, Chandigarh****• 2 Years Advance Diploma in Computer Software, Hardware and Networking from IIHT.****• Microsoft Certified Technology Specialist (MCTS)****Professional Experience****Technospec Pvt ltd, Mohali****Sr. System Administrator****February 2019 to till date*** Configuring, Managing and handling Windows Server 2012 Active Directory and DNS, IIS, DHCP
* Providing remote technical support by Monitoring and Managing clients through Kaseya Software.
* Configuration, installation of Network Printers and Wireless devices(Router)
* Providing Support on Desktop Environment with end-users
* Providing Support for (Active Directory user) in Domain environment.

**Okaya Infocom, Chandigarh****Sr.Network Support Engineer****27 Jan 2014 to 31 Dec 2018*** Management of Active Directory domain services.
* Implementation of Group Policy Objects in Active Directory Environment.
* Ability to work as a team member, able to handle the team
* Experience with hardware and Software related troubleshooting.
* Configuration and installation of Dell WyseT50 as RDP clients for 2008 R2.
* Configuring, Managing and handling Windows Server 2008 Active Directory and DNS, IIS, DHCP
* Monitoring and troubleshooting of Networking **(p2p and VPN)** Links
* Installation and maintenance of Windows XP and Windows 7 workstations and peripherals.
* Installing Network printers, digital senders and their troubleshooting.

**SMB+ Solutions, Mohali, Punjab** **Network Support Engineer** **01 Oct 2010 – 31 Dec 2013*** Installation, configuration and maintenance Network Hardware and Software.
* Supervising helpdesk staff and Suggest Improvements to Decision Makers.
* Create and Issue User Profiles to Company Employees in Active directory environment.
* Training new staff members on systems.
* Fixed network faults
* Installing antivirus protection.
* Inventory management for IT equipment’s such (printers and desktop) IT Budgeting for the company.

**UNITED NATIONS, Sudan (North Africa)****IT Technician.****25 June 2006 – 18 August 2010*** Constantly maintain standard UN configuration and system quality of IT related equipment's
* Install and configure applications such as lotus notes client and ant virus protection.
* Technical support in repair/maintenance and troubleshooting of desktops /laptops.
* Troubleshoot and fix network connection related problems network Printers and digital senders.
* Assist users with lotus mailing issues such as archiving and provided access their web mail.
* Technical support in repair/maintenance and troubleshooting of desktops /laptops.
* Scanning for virus removal, data back up and ghosting of clients PC, s received for repairs.

**Ideal InfoTech, Chandigarh****Computer Network Technician** **01 Oct 2001 - 15 June 2006*** Significant knowledge of PC Components and assembling
* Hardware Troubleshooting of Windows and its related software's on Desktops and Laptops.
* Installing, Configuring and supporting of network devices such Hub, Switches and Routers.
* Outlook and Mail Account Backup of Emails including address files.
* Providing technical support/troubleshooting for day-to-day operation to users on network.
* Design, maintain, and repair the network (cables, patch cords, and panels)
* Troubleshooting and resolving issues with the network.
* Performing necessary upgrades to the network infrastructure as needed.
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I hereby declare that the above particulars are true to the best of my knowledge and belief.

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| **Date:****Place (HARPINDER PAL SINGH)** |
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