**Sample Logo```**

Sample LogoHarpinder Pal Singh: Cell**: 8360404792, 9646816998 D.O.B:02:04:1977**

805 Shivalik City, Mohali, Punjab [harpinder77@gmail.com](mailto:harpinder77@gmail.com)

# Professional Profile

* Extensive experience in installation, administration and networking in various environments.
* Thorough knowledge of Windows 7; Windows Server 2008; Windows Server 2012;
* Active Directory Services; AD Group Policy Objects (GPO); DHCP; WINS; and DNS.
* Extensive documentation and training experience.

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| **Education History** |
| **• B. A (Bachelor of Arts) from Punjab University, Chandigarh**  **• 2 Years Advance Diploma in Computer Software, Hardware and Networking from IIHT.**  **• Microsoft Certified Technology Specialist (MCTS)**  **Professional Experience**  **Technospec Pvt ltd, Mohali**  **Sr. System Administrator**  **February 2019 to till date**   * Configuring, Managing and handling Windows Server 2012 Active Directory and DNS, IIS, DHCP * Providing remote technical support by Monitoring and Managing clients through Kaseya Software. * Configuration, installation of Network Printers and Wireless devices(Router) * Providing Support on Desktop Environment with end-users * Providing Support for (Active Directory user) in Domain environment.   **Okaya Infocom, Chandigarh**  **Sr.Network Support Engineer**  **27 Jan 2014 to 31 Dec 2018**   * Management of Active Directory domain services. * Implementation of Group Policy Objects in Active Directory Environment. * Ability to work as a team member, able to handle the team * Experience with hardware and Software related troubleshooting. * Configuration and installation of Dell WyseT50 as RDP clients for 2008 R2. * Configuring, Managing and handling Windows Server 2008 Active Directory and DNS, IIS, DHCP * Monitoring and troubleshooting of Networking **(p2p and VPN)** Links * Installation and maintenance of Windows XP and Windows 7 workstations and peripherals. * Installing Network printers, digital senders and their troubleshooting.   **SMB+ Solutions, Mohali, Punjab**  **Network Support Engineer**  **01 Oct 2010 – 31 Dec 2013**     * Installation, configuration and maintenance Network Hardware and Software. * Supervising helpdesk staff and Suggest Improvements to Decision Makers. * Create and Issue User Profiles to Company Employees in Active directory environment. * Training new staff members on systems. * Fixed network faults * Installing antivirus protection. * Inventory management for IT equipment’s such (printers and desktop) IT Budgeting for the company.   **UNITED NATIONS, Sudan (North Africa)**  **IT Technician.**  **25 June 2006 – 18 August 2010**   * Constantly maintain standard UN configuration and system quality of IT related equipment's * Install and configure applications such as lotus notes client and ant virus protection. * Technical support in repair/maintenance and troubleshooting of desktops /laptops. * Troubleshoot and fix network connection related problems network Printers and digital senders. * Assist users with lotus mailing issues such as archiving and provided access their web mail. * Technical support in repair/maintenance and troubleshooting of desktops /laptops. * Scanning for virus removal, data back up and ghosting of clients PC, s received for repairs.   **Ideal InfoTech, Chandigarh**  **Computer Network Technician**  **01 Oct 2001 - 15 June 2006**   * Significant knowledge of PC Components and assembling * Hardware Troubleshooting of Windows and its related software's on Desktops and Laptops. * Installing, Configuring and supporting of network devices such Hub, Switches and Routers. * Outlook and Mail Account Backup of Emails including address files. * Providing technical support/troubleshooting for day-to-day operation to users on network. * Design, maintain, and repair the network (cables, patch cords, and panels) * Troubleshooting and resolving issues with the network. * Performing necessary upgrades to the network infrastructure as needed. |

I hereby declare that the above particulars are true to the best of my knowledge and belief.

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| **Date:**  **Place (HARPINDER PAL SINGH)** |
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