**Harmanjit Singh**

3 Years’ Experience

 June 16, 1992

Mohali, Punjab

[harmansandhu910@gmail.com](mailto:harmansandhu910@gmail.com)

+91-8801100014

## Summary

A person with a positive attitude towards work and life on the whole. A self-motivated individual who is well experienced in face to face handling of onsite and remote clients. Well versed with Windows Servers and computer networks. I want to work for an organization where I can boost my knowledge and grow myself. So that I can reach to my Zenith.

## Key Skills & Expertise: -

* Windows Server 2012, 2008, Active Directory, DNS, DHCP, Hyper-V
* AD user management, shares, printers, GPO, software deploy management, networking knowledge
* Hyper-V management
* Kaseya VSA knowledge
* MS O365 and SharePoint.
* Various Endpoint protection management
* Computer hardware and networking
* Possess good knowledge of LAN, WAN, IP Addresses.
* Hands-on experience of troubleshooting and maintaining Hardware and networking, both wireless and wired.
* Troubleshooting the PC assembling, hardware Components Installations and Software Installations and using the third-party tools and utilities.

**Work Experience**

* **System Administrator at Outline Systems India Pvt Ltd**
  + **April 2019 – Present**
    - Managing IT Helpdesk for U.S. Clients.
    - Provided onsite client support and technical issue resolution as well as remote server support to U.S. Clients.
    - Managing Office365 as well as other mail services and SharePoint.
    - Managing Windows Server over AWS environment as well as physical servers.
    - Created VM on Hyper-V and enabled replication.
    - Worked on windows deployment server (WDS).
    - Managed file server (DFS) and other storage servers.
    - Installation and management of Windows Server 2012 R2, Active Directory, managing GPO.
    - Troubleshoot various problem arises on day to day routine.
    - Working with SLAs.
    - Resource management.
    - Backups management of servers and SQL backups
* **System Administrator at ITECH SERV**
  + **June 18 - April 2019**
    - Managing IT Helpdesk for U.S. Clients.
    - Management of Windows Server 2008, 2012 R2, Active Directory, managing GPO.
    - Troubleshoot various problem arises on day to day routine.
    - Managing Server and workstations through Kaseya.
    - Daily management of tickets through ConnectWise.
    - Backups management of servers and SQL backups.
    - Managing AWS servers.
* **ATE at CMS IT Services Pvt Ltd**
  + **December 2016 – April 2018**
    - Addressing user tickets regarding hardware, software and networking.
    - Managing local area networking. Rectify if any problem arises.
    - Provided onsite client support and technical issue resolution.
    - Conduct remote troubleshooting.

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# **Education**

* Btech in Computer science and technology from Chandigarh Engineering College, Landran
* 10+2 from Baba farid public senior secondary school, Faridkot.
* Matric from Baba farid public senior secondary school, Faridkot.

**Personal Details**

Father’s Name: S. Baljinderpal Singh Marital Status: Unmarried  
Birthday: June 16, 1992 Nationality: Indian  
Gender: Male

**Declaration**

I, Harmanjit Singh hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

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Harmanjit Singh Dated: -