

# Pinku Daimari

## **Residential Address:**

#556, GBP Eco Greens 2,  
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<https://www.pinkudaimari.com>

## **OBJECTIVE**

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To acquire a challenging career with a solid company where my skills and past experience will add value to organizational operations and gain further experience.

## **EDUCATION**

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### **Kendriya Vidyalaya, Sector 31/D, Chandigarh, India**

Class X (CBSE)

54%, 2008

### **National Institute of Open Schooling, Chandigarh, India**

Class XII (NIOS)

56%, 2014

## **PERSONAL DETAILS**

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**Date of Birth:** 09<sup>th</sup> April 1992  
**Father's Name:** Mr. Mahesh Daimari

## **EXPERIENCE**

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### **Practitioner-CRM Operations**

**Concentrix Daksh Services India Private Limited, Chandigarh**

**21-DEC-2015 – 16-DEC-2016**

As a Data Entry Operator for **Apollo Munich Health Insurance**. Inputting data from customer provided scanned insurance form in software and later checking them for any error before finally submitting them.

### **Freelancer**

**Freelance, Chandigarh**

**01-JAN-2017 – 15-JUL-2018**

As a freelancer I was working as system & network administrator (Remote). Selling dedicated servers, VPS, IPv6 blocks (RIPE & APNIC).

### **CS Associate / Virtual Customer Service**

**Amazon Development Centre (India) Private Limited, Chandigarh**

**16-JUL-2018 – 28-AUG-2018**

Providing & resolving Amazon India customer with their queries who opted to use Amazon app chat service for their queries/complaints.

### **Travel Agent**

**ExplorationTrip, Zirakpur**

**01-SEPT-2018 – 01-APR-2020**

International flights ticketing, holiday package, occasionally helping with visa.

## SKILLS

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- Computer Hardware and Software Troubleshooting
- Building a Desktop PC
- Basic Knowledge of Apache & NGINX Web Server Installation & Setup
- DNS, DHCP, Web Server, FTP, SFTP, SSH, CDN etc.
- Entry Level Knowledge of Linux Server & Desktop OS Setup & Security i.e. Ubuntu & Debian
- Installation & Setup of CMS i.e. WordPress, Joomla, vBulletin & Invision Power Board
- Basic knowledge of Microsoft Word, Excel, Outlook & PowerPoint
- Entry level knowledge of administering & managing of **Google G Suite** (formerly **Google Apps for Work**)
- Basic Administrative Knowledge of **Amazon Web Services** i.e. Amazon EC2, Amazon CloudFront
- WHMCS Setup & Configuration
- Domain (TLD) Management
- Microsoft Office365
- DNS Management
- User Friendly with Cloudflare Administration & Management
- Familiar with DNSSEC
- cPanel & Direct Admin
- GitHub & GitLab
- Bitcoin Technology
- Familiar with virtualization tools VMWare Workstation, VirtualBox, Proxmox, Hyper-V.
- Border Gateway Protocol (BGP)
- Resource Public Key Infrastructure (RPKI)
- RIPE, APNIC, ARIN public resource database management
- PeeringDB management
- Data Entry

## PERSONAL SKILLS

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- Communication
- Teamwork
- Positive Use of Criticism
- Handling Work Pressure
- Ability to Work Under Pressure