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| AREAS OF EXPERTISE  *Cisco Router*  *Cisco Switch*  *Network management*  *Switching*  *Network Design*  *IP addressing/Subnetting*  *Remote Access*  PROFESSIONAL  *MCSA/MCITP*  *CCNA Certified*  PERSONAL SKILLS  *Customer support skills*  *Good documentation skills* | Amrinder Singh Kohli  *Network engineer*  PERSONAL SUMMARY  An enthusiastic network engineer with the necessary drive and determination needed to resolve complex networking issues. Possessing effective organizational skills and excellent working knowledge of networking technologies and having a commitment to keep up to date with the latest developments. Experienced in providing motivation, guidance and a up to date networking consultancy service to both colleagues and clients.  Now looking for a new and challenging network engineer position, one which will make best use of my existing skills and experience and also further my development. |
| WORK EXPERIENCE  ***AIACS. Pvt. Ltd (A franchise of NIIT Ltd.)***  HARDWARE/NETWORK ENGINEER May 2007 - Present  Responsible for maintaining and installing computer networks based around Microsoft Server Technologies. Working as part of a team and operating in a fast paced, changing and challenging 24x7 environment.  ***Duties:***   * Managing Windows 7,8,10, Linux, Windows Server 2012 * Installing, Configuring, Troubleshooting computer/laptop * Remote installations using WDS and Network Share * Administering & designing LANs, WANs internet/intranet networks. * Analysing & developing key components using methodology prescribed techniques. * Communicating and negotiating with users, specialists, other staff and suppliers. * Network connectivity troubleshooting, ping, tracert, telnet, pathping. * Responsible for communication protocols, configuration, integration & security. * Monitoring network using network monitoring tools like Wireshark, Omnipeek etc. * Investigating, diagnosing and resolve all network problems. * Maintaining pre-packaged software applications on the LAN. * Upgrading and repairing faults on systems, networks & peripheral equipment. * Implemented virtual servers on Hyper-V, Oracle Virtual-box and VMware. * Cisco & Netgear switch configuration in particular VLAN configuration/troubleshooting. |
| Kochar Infotech Pvt. Ltd  Technical Support Executive  April 2006 – April 2007   * Handling customer calls regarding internet, Airtel Live Portal and MMS services. * Providing assistance in solving the issues. * Help customers to configure the Airtel Live and MMS settings in handsets. * Help customers to configure internet settings in PCs including different operating systems such as: Windows and Linux * Activating/De-activating different services on customer request. * Taking calls according to the given format. * Documenting the interaction in electronic format. * Escalating the issues to level 2 if required. |
| PERSONAL DETAILS  *Amrinder Singh Kohli 24-A Gali No.1 Guru Gobind Singh Nagar, Majitha Road, Amritsar, Punjab, INDIA*  *M: +91-9780096361*  *E:*[honeykohli2422131@yahoo.co.in](mailto:honeykohli2422131@yahoo.co.in)  DOB: 18/01/1986  *Nationality: Indian* | KEY SKILLS AND COMPETENCIES   * Good understanding of configuration and implementation of networking concepts. * Have a good technical network background. * Working knowledge of major networking components & hardware components. * Knowledge of incident, problem & change management. * Ability to explain technical issues clearly to non-technical colleagues. * Experience of performance measurement, capacity and tuning issues. * Thorough understanding of Windows, LINUX . * Able and willing to work flexible hours in the UK when necessary. * Extensive knowledge of Microsoft based operating systems, including Windows Server 2012, and Windows 8. |
|  | TECHNOLOGY AWARENESS  EIGRP, OSPF, BGP, VLAN, VTP, STP, RSTP, PVST+, IPv4, IPv6, Frame Relay, MPLS, GRE, NAT, ACL, RIP, CDP, Active Directory, LDAP, ADRMS, DHCP, DNS, NPS, NAP, Hyper-V, Backup & Restore, RAID, DFS, RIS, WDS, Linux, Windows7,8,10, Windows Server 2008,2012,2016, IIS, ASP.NET, SQL Server, Antivirus, Remote Installation, HTML, C#, VB.NET |
|  | ACADEMIC QUALIFICATIONS  Bachelors in Arts (Guru Nanak Dev University ***2004 -2007)***  *3 Years Diploma in Information Technology* ***(NIIT 2004 – 2007)*** |