|  |  |
| --- | --- |
| AREAS OF EXPERTISE*Cisco Router**Cisco Switch**Network management**Switching**Network Design**IP addressing/Subnetting**Remote Access*PROFESSIONAL*MCSA/MCITP**CCNA Certified*PERSONAL SKILLS*Customer support skills**Good documentation skills* | Amrinder Singh Kohli*Network engineer*PERSONAL SUMMARYAn enthusiastic network engineer with the necessary drive and determination needed to resolve complex networking issues. Possessing effective organizational skills and excellent working knowledge of networking technologies and having a commitment to keep up to date with the latest developments. Experienced in providing motivation, guidance and a up to date networking consultancy service to both colleagues and clients.Now looking for a new and challenging network engineer position, one which will make best use of my existing skills and experience and also further my development. |
| WORK EXPERIENCE***AIACS. Pvt. Ltd (A franchise of NIIT Ltd.)*** HARDWARE/NETWORK ENGINEER May 2007 - PresentResponsible for maintaining and installing computer networks based around Microsoft Server Technologies. Working as part of a team and operating in a fast paced, changing and challenging 24x7 environment.***Duties:**** Managing Windows 7,8,10, Linux, Windows Server 2012
* Installing, Configuring, Troubleshooting computer/laptop
* Remote installations using WDS and Network Share
* Administering & designing LANs, WANs internet/intranet networks.
* Analysing & developing key components using methodology prescribed techniques.
* Communicating and negotiating with users, specialists, other staff and suppliers.
* Network connectivity troubleshooting, ping, tracert, telnet, pathping.
* Responsible for communication protocols, configuration, integration & security.
* Monitoring network using network monitoring tools like Wireshark, Omnipeek etc.
* Investigating, diagnosing and resolve all network problems.
* Maintaining pre-packaged software applications on the LAN.
* Upgrading and repairing faults on systems, networks & peripheral equipment.
* Implemented virtual servers on Hyper-V, Oracle Virtual-box and VMware.
* Cisco & Netgear switch configuration in particular VLAN configuration/troubleshooting.
 |
| Kochar Infotech Pvt. LtdTechnical Support ExecutiveApril 2006 – April 2007* Handling customer calls regarding internet, Airtel Live Portal and MMS services.
* Providing assistance in solving the issues.
* Help customers to configure the Airtel Live and MMS settings in handsets.
* Help customers to configure internet settings in PCs including different operating systems such as: Windows and Linux
* Activating/De-activating different services on customer request.
* Taking calls according to the given format.
* Documenting the interaction in electronic format.
* Escalating the issues to level 2 if required.
 |
| PERSONAL DETAILS*Amrinder Singh Kohli 24-A Gali No.1 Guru Gobind Singh Nagar, Majitha Road, Amritsar, Punjab, INDIA**M: +91-9780096361* *E:*honeykohli2422131@yahoo.co.inDOB: 18/01/1986*Nationality: Indian* | KEY SKILLS AND COMPETENCIES* Good understanding of configuration and implementation of networking concepts.
* Have a good technical network background.
* Working knowledge of major networking components & hardware components.
* Knowledge of incident, problem & change management.
* Ability to explain technical issues clearly to non-technical colleagues.
* Experience of performance measurement, capacity and tuning issues.
* Thorough understanding of Windows, LINUX .
* Able and willing to work flexible hours in the UK when necessary.
* Extensive knowledge of Microsoft based operating systems, including Windows Server 2012, and Windows 8.
 |
|  | TECHNOLOGY AWARENESSEIGRP, OSPF, BGP, VLAN, VTP, STP, RSTP, PVST+, IPv4, IPv6, Frame Relay, MPLS, GRE, NAT, ACL, RIP, CDP, Active Directory, LDAP, ADRMS, DHCP, DNS, NPS, NAP, Hyper-V, Backup & Restore, RAID, DFS, RIS, WDS, Linux, Windows7,8,10, Windows Server 2008,2012,2016, IIS, ASP.NET, SQL Server, Antivirus, Remote Installation, HTML, C#, VB.NET |
|  | ACADEMIC QUALIFICATIONSBachelors in Arts (Guru Nanak Dev University ***2004 -2007)****3 Years Diploma in Information Technology* ***(NIIT 2004 – 2007)*** |