

SANTHOSH.POTTA

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Objective:

Looking for a challenging position in the field of Software Testing with the state-of-the-art technology where my logical, problem solving skills, experience and application knowledge can be put in for the successful execution of the project.

Experience Summary:

- 5+ years of strong working experience in Software Testing with sound knowledge of **Manual** and **Automated** Testing of **API**, **Web-based** and **Mobile** applications.
- Experience of Functional, Integration and System testing.
- Investigated, noted, and collected information on software bugs and reported the same to developers.
- Proficient in provide logs and screenshots while raising the bugs which gives more information to developer to fix the defect on-time.
- Installation, configuration, administration, and end user support for Four projects.
- Responsible for Administration of application & Database (**AWS** production) Servers.
- Experience on working on **LINUX** platform and Production(**AWS**)Servers.
- Understanding Business Requirement Document (**BRD**) & Functional Requirement Documents (**FRD**).
- Defect management and tracking – Test and Defect review and co-ordinate with development team.
- Experience in **API Manual** and **Automated** testing using **POSTMAN** and **KATALONSTUDIO**.
- Experience in working with **Mobile Android** and **iOS Manual** and **Automated** testing.
- Experience in working with **Selenium Web Driver** using **TestNG** java framework.
- Experience on developing a framework using a design pattern - **Page ObjectModel**.
- Experience in design and develop selenium scripts with **ROBOT FRAMEWORK (RIDEIDE)**.
- Experience in design and develop automation scripts for **API**, **Mobile** and **Web** Applications by using **KATALON STUDIO** tool.
- Having 5 months experience in Android Application Development.
- Defect Reporting and Tracking using **Mantis BT** and **JEERA**.
- Implemented **SALT-STACK** tool which is used to push multiple files at a time to multiple servers, and **BACKUPPC** which is used to take backup of application logs and files.
- Experience in storing the code in **SVN** and **Git**.
- Knowledge in **Maven** and **Jenkins** integration.

Experience:

- Working as Sr. Test Engineer in **Saven Global Services Pvt Ltd** from Dec- 2019 to till now.
- Worked as Sr. Test Engineer in **Great Logics Pvt Ltd** from Jan- 2019 to Nov-2019.
- Worked as Sr. Developer in **Tasty Fingers Online Pvt Ltd** from Jul- 2018 to Dec-2018.
- Worked as Software Engineer in **Hash include Computech Pvt Ltd** from Jun- 2015 to Jun-2018.

Technical skills:

- ✓ Testing Tools: **Selenium Web Driver with TestNG, Robot Framework, Katalon Studio, Postman.**
- ✓ Programming Languages: **Core Java, Groovy. Shell script**
- ✓ Mobile Platforms: **Android and iOS**
- ✓ IDE Tools: **Eclipse, Android Studio, Ride, Katalon Studio, Postman.**
- ✓ Database: **MySQL, Redis, Elasticsearch and Mongo(Basics).**
- ✓ Source Code Repository Tool: **SVN and Git.**
- ✓ Operating System: **Linux, Windows.**
- ✓ Other Tools: **Backuppc, Salt-Stack.**

Education Qualification:

- Bachelor of Technology (B.Tech) in Computer Science and Engineering (CSE) from Ellenki College of Engineering and Technology, JNTU-HYD University in the year of 2015
- Intermediate (Class XII) from Sri Sai Junior College, Mancherla from Board of Intermediate Education in the year of 2011.
- Class X from Zilla Parishadh High School, Mancherla from Board of Secondary Education in the year of 2009.

Professional Experience:

Projects #:

Title: Change Management

Role: QA Tester

The purpose of Change Management is to establish a standardized method and procedure for all changes, including architecture, processes, tools, metrics, and documentation. This will help optimize business risk for an organization. Changes can range from normal, standard, and emergency changes.

Roles and Responsibilities:

- Responsible for UI Acceptance testing, Functional testing, Regression.
- Responsible for conducting manual testing and end-user testing.
- Worked with developers to fix bugs that occur on staging environment.
- Tested the functionality of each screen to monitor proper navigation.
- Extensively executed queries on Mongo Database to retrieve data from the database.
- Created and Written Automation test scripts for Change Management using Robot Framework
- Interaction with the team of 2 developers.
- Responsible for test APIs using internal tool and **Postman** tool.

Title: Chat Assist

Role: QA Tester

It provides environment which allows IT Service Providers to chat live with their customers. The chat conversation can be used to report new tickets to the IT Service Providers or to get updates on existing tickets. All communications are captured in their associated tickets basically to resolve the problems of customer.

Roles and Responsibilities:

- Responsible for UI Acceptance testing, Functional testing, Regression.
- Responsible for test APIs using internal tool and **Postman** tool.
- Investigated, noted, and collected information on software bugs and reported the same to developers.
- Analyzing thoroughly the product requirements for new functionalities.
- Responsible for conducting manual testing and end-user testing.
- Worked with developers to fix bugs that occur on staging environment.
- End-to-End testing of various scenarios and managing the reports sent to Client.
- Using Mongo Query to test the back end of the application.
- Responsible for Production Servers, Database Servers, and Windows Servers maintenance.
- Created Automation test cases for Chat Assist using Robot Framework with Selenium.
- Analyzed test results, identified issues, and reported it to the developers and project manager.
- Interaction with the team of 4 developers.

Title: Tasty Fingers***Role: Sr. Developer***

The purpose of Tasty Fingers mobile application is to order food and grocery items and delivered to the customer. This is made possible through the use of electronic payments system. Who are registered with this app, they can buy and sell their products and also earn money for deliver products.

Roles and Responsibilities:

- Handling various technical aspects like coding of modules using the given design specifications, debugging, and fixing the defects as well as analyzing its root cause.
- Coordinating with team members for system design, integration, application maintenance etc.
- Responsible for creating Backend API's using PHP.
- Responsible for the team of members as a Team Lead.

Title: Chao Desi***Role: Sr. Test Engineer***

Chao desi is a Service Provider application that are selling goods and services through the internet application, the basic element of in chao desi is a web-page that offers or advertise the services and goods for sale and provides a means for the vendors and shoppers to makes purchase at very simplest way. Chao desi is a unique e-commerce model where the user can get all the solutions at one stop for yellow pages, classifieds, jobs, events and more.

Roles and Responsibilities:

- Understanding the requirement documents like BRD, FRD etc.
- Involved in **Test Case Design**-Identifying **Test Scenarios & Testcases**.
- Written modification requests for the bugs in the application and helped developers to **track** and **resolve** the problems.

- Involved in **Functional, Integration, Localization, Smoke, Regression**, release acceptance (**Alpha and Beta**) and **GUI** testing on daily basis.
- Coordinated with team members, **Onsite Manager** for all issues and clarifications.
- Reporting and tracking of Bugs using **MantisBT**.
- Involved in **weekly** status updates showing the progress of the testing effort and open issues to be resolved.
- Experience in developing automation scripts based on **Hybrid framework** for **Web** and **Katalon Studio** for **APIs**.
- Manual and Automation testing of APIs
- Develop the **Test Scripts** Created in Selenium **WebDriver**.
- Co-ordinated with system checkout team for deployment of applications in production.
- Responsible of team members and workstatus.

Title: Aspire Lifestyles

Role: Sr. Test Engineer

Through innovation, Aspire Lifestyles Americas has grown its Concierge service into more than just a customer service/fulfillment service. Aspire Lifestyles provides its clients with a marketing solution that drives the differentiation of the customer experience through the use of Concierge. Aspire Lifestyles' Concierge services are contracted by major brands who offer Concierge services to their customers as part of a loyalty or best customer program.

Roles and Responsibilities:

- Understanding the acceptance criteria from **JEERA** for **API, Mobile** and **Web** applications
- Involved in **Test Case Design**-Identifying **Test Scenarios & Testcases**.
- Prepared test cases and **Test Data** for Automation.
- Coordinated with team members, **Onsite Manager** for all issues and clarifications.
- Involved in **Daily** status updates showing the progress of the testing effort and open issues to be resolved.
- Experience in developing scripts based on **Katalon studio** automation tool for **API, Web** and **Mobile** applications.

DECLARATION:

I hereby declare that the information furnished above is true to the best of my knowledge.

PLACE: HYDERABAD

DATE:

**SIGNATURE
(SANTHOSH P)**